LEDWELL
LIMITED WARRANTY POLICY

Ledwell warrants that product designed and manufactured by Ledwell to be free from defects in materials and workmanship when used and maintained properly in accordance with Ledwell's written instructions, maintenance, and rated capacities. All warranty periods commence on the date the product is delivered.

WARRANTY COVERAGE & TERMS

Component	Term	Coverage
Ledwell Manufactured Components	1 Year	Parts and Labor
3rd Party Components	Pass-Through Only	Coverage by OEM's warranty

This warranty applies only to defects in material or workmanship. It does not cover:

- Normal wear and tear
- Damage cause by accident, misuse, abuse, overloading, or operation by untrained personnel
- Failure to perform recommended maintenance, cleaning, or improper maintenance
- Exposure to corrosive chemicals, road salt, or environmental conditions beyond the product's design
- Consequential or incidental damages of any kind, including but not limited to downtime, lost revenue, lodging, meals, towing, fluids, or lost profits.
- Replacement parts are only warranted for the remainder of the applicable, original warranty period

WARRANTY CLAIM PROCEDURE

Do not perform any work or authorize any expense without prior written approval from Ledwell Service & Warranty.

Ledwell's sole obligation under this warranty is to repair or replace (at its discretion) defective Ledwell-manufactured parts that have not been altered or modified. The customer must notify Ledwell After-Sales Service by phone, email, or in writing within fourteen (14) days of discovering a potential warranty issue.

Whenever possible, Ledwell will ship approved replacement parts within 24 hours via the most practical shipping method. Any requested expedited shipping will be at the owner's expense.

All warranty claims must follow Ledwell's formal claim process. Prior contact with Ledwell Service & Warranty is mandatory before any repair work begins. A Return Material Authorization (RMA) number is required; parts returned without an RMA will not be considered for warranty credit.

Defective parts must be returned freight prepaid; collect shipments will be refused. Return freight costs may be reimbursed if the claim is approved.

WARRANTY REPAIR

Repairs may be performed at any Ledwell facility, by a Ledwell field technician, an authorized service partner, or (with prior approval) by the owner. The owner is responsible for any premium-time labor, travel expenses, service-call fees, towing, or transportation costs required to bring the equipment to the repair location.

The warranty will be void if repairs (other than routine maintenance) are performed by anyone other than an authorized Ledwell representative without prior written from Ledwell Service & Warranty. Only genuine Ledwell replacement parts may be used for warranty repairs. Unauthorized modifications or alterations to the product will void the warranty.

EXCLUSIONS AND OWNER RESPONSIBILITIES

The owner is responsible for all costs associated with routine maintenance, including labor and materials.

Third-party components are warranted solely by their respective manufacturers; Ledwell assumes no responsibility for them.

Ledwell reserves the right to make product improvements or design changes without obligation to update previously manufactured units.

THIS LIMITED WARRANTY IS IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. LEDWELL SHALL NOT BE LIABLE FOR ANY INDIRECT, INCIDENTAL, SPECIAL, OR CONSEQUENTIAL DAMAGES. THE REMEDIES PROVIDED HEREIN ARE THE SOLE AND EXCLUSIVE REMEDIES AVAILABLE TO THE PURCHASER.

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