

NUTS & BOLTS

PIECING TOGETHER YOUR LEDWELL PUZZLE

Every piece of Ledwell equipment is a unique, custom fit solution made for you. Much like the parts and pieces that keep your machine moving, we want to work closely with you to get optimal results. To get your job done in the best way, Ledwell uses a collection of the most reliable parts. We understand that these pieces age, like any equipment, and often need care, maintenance or even replacement. When this happens, you need somewhere to turn, and our Parts Department has you covered.



Micah Ramage assisting customer



Bill Robinson and Richard Wilson finding solutions for customers



Fully stocked parts



Directing customers to parts counter

INSIDE THIS ISSUE

2

Parts cont.

3

In the Community

4

Preventative Maintenance

5

Employee Spotlight

6

Sales Summit

7

ASME & Nat. Board Renewal

8

Show Schedule

PARTS

There are many items on your equipment that can be easily replaced, sometimes increasing the life of your unit. We offer parts replacements for all industry equipment from filters, to pumps, to lights and so on. During business hours, there is always a parts professional on hand to assist you - and they're happy to help! And the best part is, Ledwell shipping is fast and painless with next day air availability.

We understand there's nothing like a well-oiled machine. That's why our Parts Department and Service Department work hand in hand. You can receive service and parts replacements at any of our Ledwell service centers, or you can check in with our Warranty Department to authorize the service facility of your choosing. So, if there's something wrong and you're just not quite sure what your next step should be, give us a call and we'll be sure to answer any questions you might have. After all, you are Ledwell's most valued part!

To find out more about Ledwell Parts and our Parts Department, visit us online at www.ledwell.com, give us a call at (888) 533-9355, and follow us on Facebook, LinkedIn, and Twitter.



SCAN WITH
YOUR SMARTPHONE'S
CAMERA



- ✓ Grease all lubrication points frequently
- ✓ Use marine based grease
- ✓ Check out the resource section of our site for lubrication points on each product line.

IN THE COMMUNITY



Ledwell Sales Representative and Michael Applebaum

HANDS ON TEXARKANA JOIN THE RACE

Building a strong, educated community is the first stepping stone to creating a safe, supportive environment for future generations. It takes a lot of effort and encouragement sometimes for individuals to flourish, and that's what Texarkana's Dragon Boat Festival is all about. Wadley Regional Medical Center presented this year's event, which benefitted HandsOn Texarkana, an organization that offers volunteer opportunities and group education across multiple topics. Their goal is to inspire the community and increase local contributions to those areas in need. To learn more about their mission, visit handsontexarkana.org.

The festival was held at Bringle Lake Park on May 18, from 9 am until around 4 pm. Each team of 20 participants went head to head, racing their boats down the lake. Attendees enjoyed food, music, and fun for their families! Ledwell Employees competed on two different teams – The Boggy Creek Monsters and The Bootleggers, both named after classic films produced by L. W. Ledwell. Our main goal is to have fun, and support those around us with family fun and friendly competition.

To find out more about the race, visit Texarkana Dragon Boat Festival website or follow the event on Facebook. You can also use these resources to check out pictures and videos of the event!



Ledwell teams going head to head

TINKERTOWN

Texarkana's very own Discovery Place Children's Museum and The Texarkana Museums System come together annually, with the help of local businesses and civic organizations, to present Tinkertown! This is a one-day event where kids from all over can discover innovation and creativity in their own way. The event hosts several exhibits where children can put their curious minds to work.



Children learning

TEXARKANA WINE FESTIVAL

For five years now, Texarkana's Alzheimer's Alliance Tri-State Area has put together an elegant and fun filled festival at Spring Lake Park- Jive for Five Twice as Fine Texarkana Wine Festival! As usual, the festival took place on the first Saturday of May this year (May 4th) and proved to be an artist, foodie, and wine enthusiast day of delight, with all proceeds benefiting Alzheimer's Alliance.



Jill & Mark Launius and Richard Wilson

PREVENTATIVE MAINTENANCE

Season change means different behaviors for your trusted equipment, but you can make sure that this doesn't affect your work on the job. There are a variety of things your equipment needs to stay efficient and running, and it's up to you to provide those necessities.

We believe wholeheartedly that very specific maintenance schedules will allow your equipment a long, happy life, no matter the type of product. We've devised several Preventative Maintenance sheets for your benefit. These outline the ways in which you can prepare your equipment for various conditions, and what you must do to get the most out of your money. You can find those at ledwell.com under the Resources menu, or via each individual product page.

You can also tune into our social media platforms like Instagram, LinkedIn, or YouTube. We know it's tough trying to remember that your equipment needs routine maintenance when you have a million other things happening on the job. That's why we do our best to provide you easy access, like adding preventative maintenance questions and answers to those above-mentioned social media outlets.

If these aren't enough, and you're looking for something a little more specific, you can always check out our FAQ page or give us a call. One way or another, Ledwell is determined to help you get the most out of your equipment's performance, whatever the season.

PREVENTATIVE MAINTENANCE

Inspect each item that applies to your equipment

DAILY

- Lights / Turn Signals
- Reflectors / Conspicuity tape
- Brakes, Tires & Wheels
- Electrical, Air & Hydraulic Connections
- Landing Gear / Mud Flaps
- Floor / Body
- Winch Cable
- Frame & Cross Members

WEEKLY

- Grease all lubrication points
- Wiring, Air & Hydraulic Lines

***Consult your Safety and Operation Manual for more information.**



Jay Farris inspecting fluids in truck

EMPLOYEE SPOTLIGHT

JAY FARRIS



Jay with a Brush Truck for a local department

Jay Farris has worked for us for 24 years, in departments such as Feed Body, Truck Shop, and most recently, Quality Control. At his current position in Quality Control, he inspects every piece of equipment that leaves our facility providing Ledwell standard of excellence. However, that's not his only superpower. Jay also serves as our Fire Sales Representative. He makes sure that firefighters and communities all around can get a reliable unit to fight off fires and improve rescue services in rural areas.

Jay has been a volunteer Fireman in Hooks, TX, for 22 years now and currently serves as the Assistant Chief. He has a personal hand in ensuring that their equipment is safe and ready for action when necessary. His favorite Ledwell projects are those involving Fire Tankers. He remembers Mr. Ledwell giving him the complement of a lifetime after working on one - "Son, it's a good-looking truck."

Jay has been married for 31 years to Lisa and they have one daughter, 27-year-old Burgandy. Together, his family really likes to go to the lake, hang out and fish. They have a lake house where they enjoy quality family time and relaxing summer nights. Family is important to Jay - if he were stranded on a desert island he says the three things he'd bring are his daughter, wife, and a fishing pole! Maybe that's why the fire industry is so important to Jay. It's his way of helping families all around stay together and stay safe. Way to go Jay, and congratulations on earning employee of the month for July!



Signing DOT inspections



IN THE SHOP QUALITY CONTROL

Quality control is the last shop at Ledwell that your equipment will visit. Here, we make sure that everything is working as it should be, and that the equipment's appearance is up to standard. When a piece of equipment is finished, our guys sign off on it and send it your way!

SALES SUMMIT

LEND, LISTEN, LEARN.

There is always something new out there for everyone to learn and sometimes it's right under your nose. March 25th, 2019 kicked off Ledwell's 5th annual Sales Summit - a week full of education and understanding among the Ledwell employees. It's important to us that each department works together to get you reliable, efficient equipment and bringing everyone together helps us develop a sense of quality and value for our cohorts' duties. We host a variety of sessions where each department showcases their work, wins, and wonders.

This also helps us connect with you. Through this experience, we learn to appreciate and really answer those questions important to you, in all departments. Our products work because we make sure that everyone is on the same page, and that the function of our systems are clear across the board. We want all applications to be completely user friendly, and that's the goal of our Sales Summit - to create an open environment, full of free-flowing ideas, innovation, and information.

To stay updated on all the new information Ledwell has to offer, sign up for our newsletter, follow us on social media, and visit our website frequently. We provide updates on industry trends, preventative maintenance, and so much more. Give us a call and let us know how we can help you!



ASME & NATIONAL BOARD RENEWAL

Ledwell is ASME certified, but what does that mean? ASME stands for American Society of Mechanical Engineers. Their Conformity Assessment program is the premier, universally recognized Quality Assurance program that certifies that manufacturing, stamped products and parts fulfill the requirements of relevant ASME codes and standards. It certifies that stamped items comply with ASME standard, including the ASME Boiler and Pressure Vessel Code (BPVC).

- ✓ ASME Certified for the next 3 years
- ✓ 9 years without a failure due to fabrication or design
- ✓ Required to build DOT Code Vac Trucks & Trailer to haul hazardous materials
- ✓ Build to ASME Boiler & Pressure Vessel Code
- ✓ Register tanks with the National Board



ASME Certified Vacuum Truck

**CHUCK
GRAVES
RENTAL
CUSTOMER**



“ I call Ledwell. The answer is always yes. The guys are always just Johnny-on-the-spot! ”



3300 Waco Street | Texarkana, TX 75501

PRESORTED
STANDARD
U.S. POSTAGE
PAID
PERMIT NO. 234
TEXARKANA, TX

888-533-9355 | sales@ledwell.com | www.ledwell.com

Not just well made,
LEDWELL MADE.

SHOW SCHEDULE

SAVE THE DATES.
UPCOMING SHOWS.

JULY
12-13

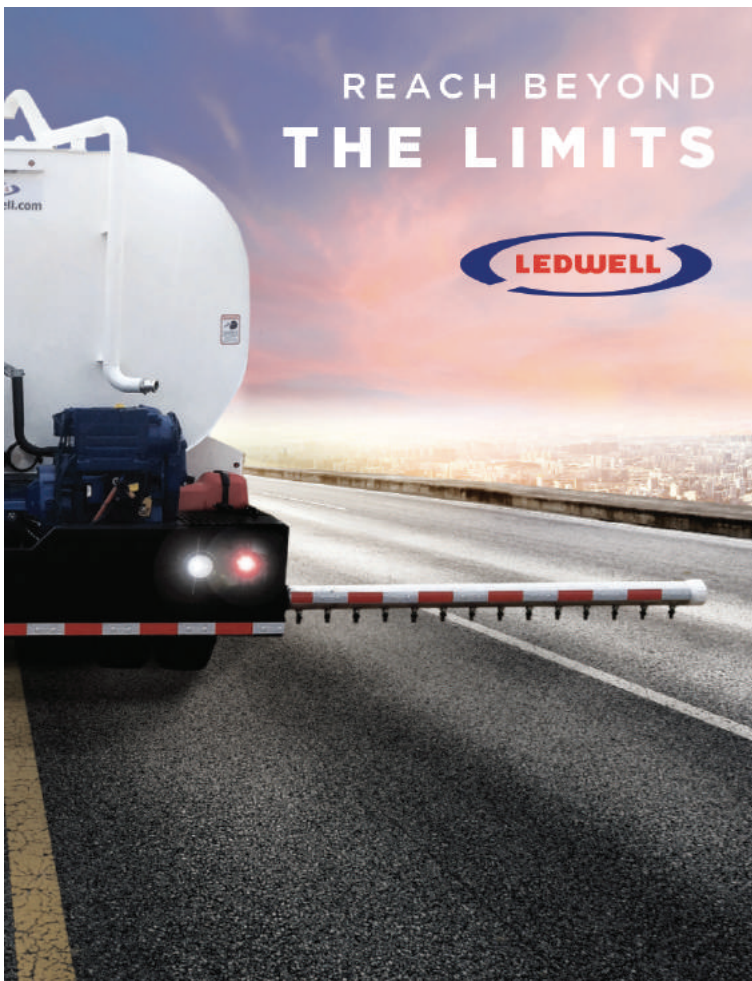
Texas Poultry Show
San Antonio, TX

AUGUST
1-3

Texas Rental Association
Rockwall, TX

NOVEMBER
11-13

Water Jet Technologies
Association Expo
New Orleans, LA



FOLLOW US ON SOCIAL MEDIA

